

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.3 Rate Categories (Cont'd)

(C) Chargeable Optional Features (Cont'd)

(3) Toll Free Code (TFC) (Cont'd)

The Vertical Feature query provides the same customer identification as the basic query and vertical features which may include: (1) call validation, (ensuring that calls originate from subscribed service areas); (2) POTS translation of 800 series numbers; (3) alternate POTS translation (which allows subscribers to vary the routing of 800 series calls based on factors such as time of day, place or origination of the call, etc.); and (4) multiple carrier routing (which allows subscribers to route to different carriers based on factors similar to those in (3).

The description and application of this charge with respect to Feature Group C or Feature Group D is as set forth in 6.4.1(C)(8) following.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.1 General (Cont'd)

6.1.3 Rate Categories (Cont'd)

6.1.4 Special Facilities Routing

Any customer may request that the facilities used to provide Switched Access Service be specially routed. The regulations for Special Facilities Routing (i.e., Avoidance, Diversity and Cable-Only) are set forth in Section 11. following.

6.1.5 Design Layout Report

At the request of the customer, the Telephone Company will provide to the customer the makeup of the facilities and services provided from the customer's premises to the first point of switching. This information will be provided in the form of a Design Layout Report. The Design Layout Report will be provided to the customer at no charge, and will be reissued or updated whenever these facilities are materially changed.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.2 Undertaking of the Telephone Company

In addition to the obligations of the Telephone Company set forth in Section 2. preceding, the Telephone Company has certain other obligations concerning only the provision of Switched Access Service. These obligations are as follows:

6.2.1 Network Management

The Telephone Company will administer its network to insure the provision of acceptable service levels to all telecommunications users of the Telephone Company's network services. Generally, service levels are considered acceptable only when both end users and customers are able to establish connections with little or no delay encountered within the Telephone Company network. The Telephone Company maintains the right to apply protective controls, i.e., those actions, such as call gapping, which selectively cancel the completion of traffic, over any traffic carried over its network, including the associated with a customer's Switched Access Service. Generally, such protective measures would only be taken as a result of occurrences such as failure or overload of Telephone Company or customer facilities, natural disasters, mass calling or national security demands. In the event that the protective controls applied by the Telephone company result in the complete loss of service by the customer, the customer will be granted a Credit Allowance for Service Interruption as set forth in 2.4.4(B)(3) preceding.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.2 Undertaking of the Telephone Company (Cont'd)6.2.2 Transmission Specifications

Each Switched Access Service transmission path is provided with standard transmission specifications. There are three different standard specifications (Types A, B and C). The standard for a particular transmission path is dependent on the Feature Group, the Interface Group and whether the service is directly routed or via an access tandem. The available transmission specifications are set forth in 15.1.2 following. Data Transmission Parameters are also provided with each Switched Access Service transmission path. The Telephone Company will, upon notification by the customer that the data parameters set forth in 15.1.3 following are not being met, conduct tests independently or in cooperation with the customer, and take any necessary action to insure that the data parameters are met.

The Telephone Company will maintain existing transmission specifications on functioning service configurations installed prior to May 25, 1984, except that service configurations having performance specifications exceeding the standards set forth in 15.1.2 following will be maintained at the performance levels specified.

The transmission specifications concerning Switched Access Service are limits which, when exceeded, may require the immediate corrective action of the Telephone Company. The transmission specifications are set forth in 15.1.2 following. Acceptance limits are set forth in Technical Reference GR-334-CORE. This Technical Reference also provides the basis for determining Switched Access Service maintenance limits.

Feature Group C and Feature Group D trunks equipped for Operator Transfer Service are subject to Feature Group C and Feature Group D transmission specifications, respectively, unless otherwise specified.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.2 Undertaking of the Telephone Company (Cont'd)6.2.3 Provision of Service Performance Data

Subject to availability, end-to-end service performance data available to the Telephone Company through its own service evaluation routines, may also be made available to the customer based on previously arranged intervals and format. These data provide information on overall end-to-end call completion and non-completion performance, e.g., customer equipment blockage, failure results and transmission performance. These data do not include service performance data which are provided under other tariff sections, e.g., testing service results. If data are to be provided in other than paper format, the charges for such exchange will be determined on an individual case basis.

6.2.4 Testing(A) Acceptance Testing

At no additional charge the Telephone Company will, at the customer's request, cooperatively test at the time of installation, the following parameters: loss, C-notched noise, C-message noise, 3-tone slope, d.c. continuity and operational signaling. When the Local Transport is provided with Interface Groups 2 through 10, and the Transport Termination is two-wire (i.e., there is a four-wire to two-wire conversion in Local Transport), balance parameters (equal level echo path loss) may also be tested.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.2 Undertaking of the Telephone Company (Cont'd)

6.2.4 Testing (Cont'd)

(B) Routine Testing

At no additional charge, the Telephone Company will, at the customer's request, test after installation on an automatic or manual basis, 1004 Hz loss, C-message noise and Balance (Return loss).

In the case of automatic testing, the customer shall provide remote office test lines and 105 test lines with associated responders or their functional equivalent.

The frequency of these tests will be that which is mutual agreed upon by the customer and the Telephone Company, but shall consist of not less than quarterly 1004 Hz loss and C-message noise tests and an annual Balance test. Trunk test failures requiring customer participation for trouble resolution will be provided to the customer on an as-occurs basis.

Additional tests may be ordered as set forth in 13.3.5 following.
Charges for these additional tests are set forth in 17.4.4 following.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.2 Undertaking of the Telephone Company (Cont'd)

6.2.5 Determination of Number of Transmission Paths

For Feature Groups A and B, which are ordered on a per line or per trunk basis respectively, and Feature Groups C and D when ordered on a per trunk basis the customer specifies the type of transport facilities and the number of channels in the order for service.

For Tandem Switched Transport, the Telephone Company will determine the number of Switched Access Service transmission paths to be provided for the Switched Access Feature Group C and d busy hour minutes of capacity ordered. The number of transmission paths will be developed using the total busy hour minutes of capacity by type (as described in 6.1.1(B) preceding) for the end offices for each Feature Group ordered from a customer's designated premises. The total busy hour minutes of capacity by type (e.g., originating, terminating, IDDD, Operator) for the end office will be converted to Transmission paths using standard Telephone Company traffic engineering methods. The number of transmission paths provided shall be the number required based on (1) the use of access tandem switches and end office switches, (2) the use of the end office switches only, or (3) the use of the tandem switches only.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.2 Undertaking of the Telephone Company (Cont'd)

6.2.6 Trunk Group Measurement Reports

Subject to availability, the Telephone Company will make available trunk group data in the form of usage in CCS, peg count and overflow, to the customer based on previously agreed to intervals.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.3 Obligations of the Customer (Cont'd)

In addition to the obligations of the customer set forth in Section 2. preceding, the customer has certain specific obligations pertaining to the use of Switched Access Service. These obligations are as follows:

6.3.1 Report Requirements

Customers are responsible for providing the following reports to the Telephone Company, when applicable.

(A) Jurisdictional Reports

When a customer orders Switched Access Service for both intrastate and interstate use, the customer is responsible for providing reports as set forth in 2.3.11 preceding. Charges will be apportioned in accordance with those reports. The method to be used for determining the intrastate charges is set forth in 2.3.12 preceding.

(B) Code Screening Reports

When a customer orders service class routing, trunk access limitation or call gapping arrangements, it must report the number of trunks and/or the appropriate codes to be instituted in each end office or access tandem switch, for each of the arrangements ordered.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.3 Obligations of the Customer (Cont'd)

6.3.2 Trunk Group Measurement Reports

With the agreement of the customer, trunk group data in the form of usage in CCS, peg count and overflow for its end of all access trunk groups, where technologically feasible, will be made available to the Telephone Company. These data will be used to monitor trunk group utilization and service performance and will be based on previously arranged intervals and format.

6.3.3 Supervisory Signaling

The customer's facilities shall provide the necessary on-hook, off-hook, answer and disconnect supervision.

6.3.4 Short Duration Mass Calling Requirements

When a customer offers service for which a substantial call volume is expected during a short period of time (e.g., 900 service media stimulated events), the customer must notify the Telephone Company at least 48 hours in advance of each peak period. Notification should include the nature, time, duration, and frequency of the event an estimated call volume, and the telephone number(s) to be used.

On the basis of the information provided, the Telephone Company may invoke network management controls, (e.g., call gapping and code blocking) to reduce the probability of excessive network congestion. The Telephone company will work cooperatively with the customer to determine the appropriate level of such control.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations

This section contains the specific regulations governing the rates and charges that apply for Switched Access Service.

6.4.1 Description and Application of Rates and Charges

There are two types of rates and charges that apply to Switched Access Service; recurring (usage and flat rates) and nonrecurring charges. These rates and charges are applied differently to the various rate elements as set forth in (C) following.

(A) Recurring Rates

- (1) Usage Rates for Switched Access Service are rates that apply on a per access minute or a per call basis. Access minute charges and per call charges are accumulated over a monthly period.
- (2) Flat Rates for Switched Access Service are rates that apply on a per month per rate element basis.

(B) Nonrecurring Charges

Nonrecurring charges are one-time charges that apply for a specific work activity (i.e., installation or change to an existing service). The types of nonrecurring charges that apply for Switched Access Service are: Installation of service, Interim NXX Translation optional feature, and service rearrangements. These charges, with the exception of the Interim NXX Translation optional feature, are in addition to the Access Order Charge as specified in 17.3.2 following.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(B) Nonrecurring Charges (Cont'd)

(1) Installation of Service

Facilities, a Local Transport nonrecurring installation charge, as set forth in 17.1.2 following, will be applied at the serving wire center for each Entrance Facility installed.

For Direct Trunked Transport ordered to the end office, a Local Transport nonrecurring trunk activation charge, as set forth in 17.1.3(B) following, will be applied at the end office on a per order basis for each group of 24 Direct Trunked Transport trunks or fraction thereof that is activated at the end office.

For Direct Trunked Transport ordered to the access tandem, a Local Transport nonrecurring trunk activation charge, as set forth in 17.1.3(B) following, will be applied at the access tandem on a per order basis for each group of 24 Direct Trunked Transport trunks or fraction thereof that is activated at the access tandem.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(B) Nonrecurring Charges (Cont'd)(1) Installation of Service (Cont'd)

For Tandem Switched Transport, a Local Transport nonrecurring trunk activation charge, as set forth in 17.1.3(B) following, will be applied at the access tandem on a per order basis for each group of 24 dedicated trunks or fraction thereof that is activated at the access tandem.

A maximum of 24 trunks can be activated on a DS1 facility and a maximum of 672 trunks can be activated on a DS3 facility.

For example, if a customer orders a DS1 Entrance Facility and requests activation of 18 of the available circuits, the customer will be charged one Local Transport High Capacity DS1 Installation nonrecurring charge at the serving wire center and one Direct Trunked Transport Activation nonrecurring charge at the end office. If at a later date the customer requests the activation of three more circuits, the customer will then be charged an additional Directed Trunked Transport Activation nonrecurring charge. These charges are in addition to the Access Order Charge as specified in 17.3.2 following.

(2) Interim NXX Translation Optional Feature

This nonrecurring charge applies to the initial order for the installation of the Interim NXX Translation optional feature with Feature Group C or Feature Group D Switched Access Service and for each subsequent order received to add or change NXX translation codes. This charge, if applicable, applies whether this optional feature is installed coincident with or at any time subsequent to the installation of Switched Access Services. This charge is applied by the Telephone Company per order, per LATA or Market Area. When it is necessary for multiple telephone companies to provide the translation function, the nonrecurring charge is assessed only by the Telephone Company that provides the final translation function which identifies the customer's traffic and this traffic is then delivered to the customer's point of termination without any further translation.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(B) Nonrecurring Charges (Cont'd)

(3) Service Rearrangements

All changes to existing services other than changes involving administrative activities and the off-hook supervisory signaling of FGA Access Services, will be treated as a discontinuance of the existing service and an installation of a new service. The nonrecurring charge described in (1) preceding will apply for this work activity. Moves that change the physical location of the point of termination are described and charged for as set forth in 6.4.4 following.

- If, due to technical limitations of the Telephone Company, a customer could not combine its Interim NXX traffic with its other trunk side Switched Access Services, no charge shall apply to combine these trunk groups when it becomes technically possible.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(B) Nonrecurring Charges (Cont'd)

(3) Service Rearrangements (Cont'd)

Administrative changes will be made without charge(s) to the customer.
Administrative changes are as follows:

- Change of customer name,
- Change of customer or customer's end user premises address when the change of address is not a result of a physical relocation of equipment,
- Change in billing date (name, address, or contact name or telephone number),
- Change of agency authorization,
- Change of customer circuit identification,
- Change of billing account number,
- Change of customer test line number,
- Change of customer or customer's end user contact name or telephone number, and
- Change of jurisdiction.

Other changes made without charge to the customer are as follows:

- Changes and additions to existing Switched Access Services which are necessary due to Telephone Company initiated network reconfigurations, and required to provide the same grade of service to the customer that existed prior to the reconfiguration. Charges will apply to those changes and additions which are in excess of those required to provide the same grade of service and/or capacity. Grade of service will be as determined by industry standard engineering tables.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(B) Nonrecurring Charges (Cont'd)(3) Service Rearrangements (Cont'd)

when the customer surrenders the CIC on a nationwide basis on or before January 1, 1993. Charges will apply to those change and additions which are in excess of those required to provide the same grade of service and/or capacity. Grade of service will be as determined by industry standard engineering tables.

Changes to the point in time when the off-hook supervisory signal is provided in the originating call sequence, i.e., when the off-hook supervisory signal is changed from being provided by the customer's equipment before the called party answers to being forwarded by the customer's equipment when the called party answers or vice versa, are subject to the Access Order Charge as set forth in 17.3.2 following.

For additions, changes, or modifications to an optional feature which has a separate nonrecurring charge, that nonrecurring charge will apply.

For additions, changes or modifications to optional features that do not have their own separate nonrecurring charges, an Access Order Charge as set forth in 17.3.2 following will apply (with the exception of the addition of 64 Clear Channel Capability to an existing service). When an optional feature is not required on each transmission path, but rather for an entire transmission path group, an end office or an access tandem switch, only one such charge will apply (i.e., it will not apply per transmission path).

When the 64 Clear Channel Capability optional feature is installed on an existing facility, the addition will be treated as a discontinuance and start of service all associated non-recurring charges will apply.

For conversion of FGC and FGD trunks from multifrequency address signaling to SS7 signaling or from SS7 signaling to multifrequency address signaling, nonrecurring charges will apply.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(C) Application of Rates

Rates are applied either as premium or non-premium rates.

The application of these rates is dependent upon the Feature Group, type of Entrance Facility, type of transport (e.g., Direct Trunked Transport, Tandem Switched Transport, type of Multiplexing) and the availability of equal access capabilities in the end office to which the service is provided.

The following rules provide the basis for applying the rates and charges:

(1) Premium Rates

Premium rates apply to all FGC access minutes when the service is provided to customers which furnish intrastate MTS/WATS, to all access minutes that originate or terminate at end offices equipped with equal access (i.e., FGD) capabilities, and to Directory Transport Service. Premium rates also apply to FGB and FGD access minutes that originate or terminate at a Wireless Switching Center (WSC) that is directly connected to a Telephone Company access tandem office. In addition, premium rates apply to FGA and FGB access minutes when utilized in the provision of MTS/WATS service.

In addition, premium rates always apply to the following Local Transport rate elements:

- Entrance Facility
- Direct Trunked Facility
- Direct Trunked Termination
- Multiplexing
- Tandem Switched Facility
- Tandem Switched Termination
- Tandem Switching
- Common Transport Multiplexing
- Common Trunk Port

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(C) Application of Rates

(2) Non-Premium Rates

Non-Premium rates do not apply to the following Local Transport rate elements:

- Entrance Facility
- Direct Trunked Facility
- Direct Trunked Termination
- Multiplexing
- Tandem Switched Facility
- Tandem Switched Termination
- Tandem Switching
- Common Transport Multiplexing
- Common Trunk Port

Non-premium Rates (i.e., discounted access minute rates) apply to all FGA and FGB access minutes (measured or assumed) originating or terminating in an end office which is not equipped with equal access capabilities. Non-premium rates do not apply to FGA and FGB access minutes when utilized in the provision of MTS/WATS service.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(C) Application of Rates (Cont'd)

(2) Non-premium Rates (Cont'd)

In addition, non-premium rates apply to FGC access minutes originating in an end office which is not equipped with equal access capabilities when the FGC service is used in conjunction with the Interim NXX Translation optional feature or 800 Data Base services by customers who do not furnish intrastate MTS/WATS.

Non-premium rates do not apply to FGB ADA access minutes.

(3) Reserved For Future Use

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(C) Application of Rates (Cont'd)

(4) Transition Billing Arrangement

When FGA or FGB Switched Access Service, except as set forth in (1) preceding, provided to an entry switch (i.e., dial tone office for FGA and access tandem for FGB) has usage originating from and/or terminating at both end offices that have been converted to equal access and end offices that have not been converted, the premium and non-premium rates will apply in the following manner.

- (a) All access minutes that originate from or terminate at the equal access end office(s) will be billed at premium rates. Access minutes that originate from or terminate at end offices not equipped with equal access capabilities, hereinafter referred to as non-premium access minutes, will continue to be billed at non-premium rates. Non-premium rates will apply as follows depending on the type of service.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(C) Application of Rates (Cont'd)

(4) Transition Billing Arrangement (Cont'd)

- (i) For FGA and FGB services, the number of non-premium access minutes to be billed at non-premium rates is derived by subtracting the number of premium rated access minutes from the total number of access minutes.
 - (ii) Premium access minutes will be determined as set forth in (b) following.
- (b) The number of access minutes to be rated as premium access minutes is determined as follows:
- (i) Where end office specific usage data is available, premium rates apply to the measured access minutes originating from or terminating at the equal access end office(s).
 - (ii) Where end office specific usage data is not available for originating and/or terminating FGA or FGB, the total originating and/or terminating usage will be measured or assumed usage at the entry switch as set forth respectively in 6.5.4 and 6.6.4 following. Originating and/or terminating usage will then be apportioned between premium and non-premium access minutes.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(C) Application of Rates (Cont'd)

(4) Transition Billing Arrangement (Cont'd)

(b) (Cont'd)

(ii) (Cont'd)

Such apportionment will be based on the ratio of the number of subscriber lines in the access area (i.e., local calling areas for FGA originating minutes, MSA for FGA terminating minutes and end offices subtending the access tandem for FGB minutes) of the first point of switching that are served by equal access end offices to the total number of subscriber lines in that access area. The ratio thus developed is applied to the total measured or assumed originating FGA usage, terminating FGA usage, originating FGB usage, as applicable, to determine the usage to be billed at premium rates, unless adjusted as set forth in (iii) following.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(C) Application of Rates (Cont'd)(4) Transition Billing Arrangement (Cont'd)

(b) (Cont'd)

- (iii) Where FGD Switched Access Service is provided to a customer in an end office(s) where that customer's FGA or FGB premium access minutes have been determined in accordance with (ii) preceding, such premium access minutes will be adjusted in the following manner. For each FGD access minute originating from or terminating at that end office, excluding those FGD minutes of use associated with Operator Transfer Service, the originating or terminating FGA or FGB premium access minutes determined as set forth in (ii) preceding will be reduced on a one for one basis, but in no event shall the reduction exceed the total number of FGA or FGB premium access minutes originating from or terminating at that end office. For each FGA or FGB premium minute of use reduction in either the originating or terminating direction, a corresponding originating or terminating non-premium minute of use will be apportioned to those end offices in the access area that are non-equal. Such apportionment will be based upon a ratio of the number of subscriber lines in each non-equal end office to the total subscriber lines that are served by all non-equal end offices in the access area. The customer will be billed for the revised number of premium or non-premium access minutes.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.1 Description and Application of Rates and Charges (Cont'd)

(C) Application of Rates (Cont'd)

(5) Unmeasured FGA and FGB Access Services

Where originating and/or terminating measurement capability does not exist for Feature Group A or Feature Group B Switched Access Services provided to the first point of switching, the number of access minutes that will be assumed are as set forth following in 6.5.4 and 6.6.4 respectively.

(6) Notice of Equal Access Conversion

The Telephone Company will provide written notification to all access customers of record within a particular MSA is scheduled to be converted to an equal access end office. This notification will be sent, via certified U.S. Mail, to each customer of record in the MSA where the conversion is scheduled to occur, at least six months in advance of the conversion date.

The customer will have the choice of converting all or part of the existing services to equal access (i.e., Feature Group D) or retaining the existing services. The conversion of existing services will be at no charge provided the order to convert such services to Feature Group D is received as set forth in 6.4.3 following. Premium rates will apply to the total access minutes beginning on the actual conversion date, whether the customer chooses to convert to FGD or retain existing services.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(C) Application of Rates (Cont'd)(7) Common Channel Signaling/Signaling System 7 (CCS/SS7)
Network Connection Service

The CCS/SS7 Network Connection is comprised of a Signaling Mileage Facility charge, a Signaling Mileage Termination charge, a Signaling Entrance Facility charge, and a Signaling Transfer Point (STP) Port charge.

The Signaling Mileage Facility charge is assessed on a per facility per mile basis. The Signaling Mileage Termination charge is assessed on a per termination basis (i.e., at each end of the Signaling Mileage Facility). When the Signaling Mileage Facility mileage measurement is zero, Signaling Mileage Termination charges do not apply.

The Signaling Entrance Facility charge is assessed on a per facility basis for the connection between the customer's designated premises (Signaling Point of Interface) and the serving wire center of that premises.

The STP Port charge is assessed on a per port basis for each termination of a Signaling Mileage Facility at an STP.

(8) Toll Free Code (TFC)

A Basic Query or Vertical Feature Query charge applies for each completed query that is returned from the Toll Free Code identifying the customer to whom the call will be delivered whether or not the actual call is delivered to the customer. The query is considered completed when the appropriate call routing information is returned to the Service Switching Point (SSP) that launched the query. Query charges, as set forth in 17.1.4, will only be applied by those companies whose wire centers are identified as assessing query charges in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.1 Description and Application of Rates and Charges (Cont'd)(C) Application of Rates (Cont'd)(8) Toll Free Code (TFC) (Cont'd)

When Feature Group C or Feature Group D switched access service is used for the provision of Toll Free Code and the total minutes of use and/or count of queries can be determined for each customer at a tandem or SSP but cannot be determined by individual end office, an allocation method will be utilized to determine minutes of use and/or queries by end office and customer. For each end office a ratio will be developed and applied against the total minutes of use and/or count of queries for a given customer as determined by the tandem or SSP. These ratios will be developed by dividing the unidentified originating 800 series minutes of use at an end office by the total unidentified originating minutes of use in all end offices subtending the tandem or SSP. For example, assume:

- Three end offices (EO-1, EO-2, and EO-3) subtend a tandem

EO-1 measures	2,000 minutes of 800 use
EO-2 measures	3,000 minutes of 800 use
EO-3 measures	<u>5,000</u> minutes of 800 use
	10,000 TOTAL

- The tandem delivers 800 usage to two customers:

IC-A has 4,000 minutes of use
IC-B has 6,000 minutes of use

- The allocation ratio for EO-1 is 20%

2,000/10,000

- The minutes of use to be billed by EO-1 are

800 to IC-A (20% x 4,000)	
<u>1,200</u> to IC-B (20% x 6,000)	
2,000	TOTAL

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.2 Minimum Monthly Charge

Switched Access Service is subject to a minimum monthly charge. The minimum charge applies for the total capacity provided. The minimum monthly charge is calculated as follows.

For usage rated Local Transport, Local Switching and Information Surcharge rate elements, the minimum monthly charge is the sum of the recurring charges set forth in 17.1.2, and 17.1.3 following for either the actual measured usage or the assumed usage prorated to the number of days or major fraction of days based on a 30 day month.

For flat rated Local Transport rate elements, the minimum monthly charge is the sum of the recurring charges set forth in 17.1.2 following prorated to the number of days or major fraction of days on a 30 day month.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.3 Change of Switched Access Service Arrangements

Changes from one type of Feature Group to another will be treated as a discontinuance of one type of service and a start of another. Nonrecurring charges will apply, with one exception. When a customer upgrades a Feature Group A or B service to a Feature Group D service and when Feature Group C is upgraded to Feature Group D coincident with the availability of Feature Group D in an end office, the nonrecurring charges associated with the equal access conversion will not apply. Nonrecurring charges for other associated service requests, (e.g., a simultaneous change from multifrequency address signaling to SS7 signaling) will apply. Minimum period obligations will not change, i.e., the time elapsed in the existing minimum period obligation will be credited to the minimum period obligations for FGD service, subject to the following limitations.

In order to avoid the imposition of nonrecurring charges a customer which is a participant in the presubscription allocation process (i.e., is on the presubscription ballot) must:

- submit its order to disconnect Feature Group A and/or B within 30 days after the date the results of the final allocation of customers in an end office are actually received by the customer, and
- make the effective date for disconnection of the Feature Group A and/or B Access Services no later than 60 days after the final allocation results are received by the customer.

A customer which is not a participant in the allocation process (i.e., is not on the presubscription ballot) is subject to the same rules preceding. The time frames for the non-participating customer(s) are the same as those which apply to the last customer to receive the results of the final allocation of customers in an end office who is a participant in the allocation process. For all other changes from one type of Feature Group to another, new minimum period obligations will be established.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.4 Moves

A move involves a change in the physical location of one of the following:

- The point of termination at the customer designated premises
- The customer designated premises

The charges for the move are dependent on whether the move is to a new location within the same building or to a different building.

(A) Moves Within the Same Building

When the move is to a new location within the same building, the charge for the move will be an amount equal to one half of the installation nonrecurring charge for the capacity affected. This charge is in addition to the Access Order Charge as specified in 17.3.2 following. There will be no change in the minimum period requirements.

(B) Moves to a Different Building

Moves to a different building will be treated as a discontinuance and start of service and all associated nonrecurring charges will apply. New minimum period requirements will be established for the new service. The customer will also remain responsible for satisfying all outstanding minimum period charges for the discontinued service.

6.4.5 Local Information Delivery Services

Calls over Switched Access Service in the terminating direction to certain community information services will be rated under the applicable rates for Switched Access Service as set forth in 17.1 following. In addition, the charges per call as specified under the Telephone company's local and/or general exchange service tariffs, e.g., 976 (DIAL-IT) Network Services, will also apply.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.6 Mileage Measurement

The mileage to be used to determine the monthly rate for Local Transport is calculated on airline distances between the end office switch, which may be a Remote Switching Module, (where the call carried by Local Transport originates or terminates) and the customer's serving wire center. When Direct Trunked Transport is ordered between the serving wire center and the end office, mileage is normally measured in one segment from the serving wire center to the end office. When Direct Trunked Transport is ordered between a serving wire center and a tandem and Tandem Switched Transport is ordered between the tandem and the end office, mileage is calculated separately for each segment. Exceptions to the methods are set forth in (B) through (I) following. For SS7 signaling, the mileage to be used to determine the monthly rate for the Signaling Mileage Facility is calculated on the airline distance between the serving wire center associated with the customer's designated premises (Signaling Point of Interface) and the Telephone Company wire center providing the STP Port.

Where applicable, the V&H coordinates method is used to determine mileage. This method is set forth in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4 for Wire Center Information (V&H coordinates).

Mileage rates are as set forth in 17.1.2 following. To determine the rate to be billed, first compute the airline mileage using the V&H coordinates method. If the calculation results in a fraction of a mile, always round up to the next whole mile before determining the mileage and applying the rates. Then multiply the mileage by the appropriate rate.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.6 Mileage Measurement (Cont'd)

(B) Feature Group A - Originating Usage

Direct Trunked Transport Mileage for premium and non-premium rated access minutes in the originating direction over Feature Group A Switched Access Service will be calculated on an airline basis, using the V&H coordinates method. The mileage measurement will be between the first point of switching (end office switch where the Feature Group A switching dial tone is provided) and the customer's serving wire center for the Switched Access Service provided.

(C) Feature Group A Terminating Usage

The Local Transport mileage for terminating Feature Group A Switched Access Service when the Telephone Company provides Direct Trunked Transport will be measured in two segments. Direct Trunked Transport mileage will be measured between the customer's serving wire center and the first point of switching (i.e., the end office switch where the Feature Group A switching dial tone is provided). Tandem Switched Transport mileage will be measured between the first point of switching and the terminating end office.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.6 Mileage Measurement (Cont'd)

(D) Feature Groups B, C, and D - Alternate Traffic Routing

When the Alternate Traffic Routing optional feature is provided with Feature Groups B, C or D, the Local Transport access minutes will be apportioned between the two trunk groups used to provide this feature. Such apportionment will be made using: (1) actual minutes of use if available, (2) standard Telephone Company traffic engineering methodology and will be based on the last trunk CCS desired for the high usage group, as described in 6.10.1 (L) following (Alternate Traffic Routing), and the total busy hour minutes of capacity ordered to the end office, when the feature is provided at an end office switch, or to the subtending end offices when the feature is provided at an access tandem switch, or (3) an apportionment mutually agreed to by the Telephone Company and the customer. This apportionment will serve as the basis for Local Transport calculation.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.6 Mileage Measurement (Cont'd)(E) Feature Group C - Multiple CDPs

When terminating Feature Group C Switched Access Service is provided from multiple customer designated premises to an end office not equipped with measurement capabilities, the total Local Transport access minutes for that end office will be apportioned among the trunk groups accessing the end office on the basis of the individual busy hour minutes of capacity ordered for each of those trunk groups. This apportionment will serve as the basis for Local Transport mileage calculation.

(F) Feature Groups A, B, C and D - WATS

The Local Transport Facility for Feature Groups A, B, C and D Switched Access Service connected with Special Access Service at a WATS Serving Office will be measured between the WATS Serving Office (when measured access minutes of use are used) or between the Feature Group A entry switch (when assumed minutes of use are used) and the serving wire center for the customer designated premises.

(G) Feature Groups B and D - WSCs Directly Interconnected to Access Tandems

The Local Transport mileage for Feature Groups B and D switched access service provided to Wireless Switching Center (WSCs) directly interconnected to a Telephone Company access tandem office will be determined on an airline basis, using the V&H coordinate method. The mileage will be measured between the customer's serving wire center and the Telephone Company access tandem office to which the WSC is interconnected.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.6 Mileage Measurement (Cont'd)

(H) Feature Groups B, C and D - Remote Offices

Local Transport mileage for Feature Groups B, C and D Switched Access Service provided to a Remote Office will be measured in multiple segments.

When the facility is directly trunked to the Host Office, Direct Trunked Facility mileage will be measured between the customer's serving wire center and the Host Office, and Tandem Switched Facility mileage will be measured between the Host Office and the Remote Office. The Tandem Switching charge will not apply.

When the facility is routed through a tandem to the Host Office, Direct Trunked Facility will be measured from the Serving Wire Center to the tandem, Tandem Switched Facility will be measured from the tandem to the host, and another segment of Tandem Switched Facility will be measured from the host to the remote. A Tandem Switching charge will be applicable at the tandem.

(I) Use of Telephone Company Hub

When multiplexing is performed at Telephone Company Hubs, mileage is computed and rates applied separately for each segment of the Local Transport Direct Trunked Facility (i.e., customer serving wire center to Hub, Hub to Hub, and/or Hub to end office).

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.4 Rate Regulations (Cont'd)

6.4.7 Mixed Use

Mixed use occurs when Switched Access Service and Special Access Service are provided over the same High Capacity service through a common interface. The regulations governing the provision of Mixed Use Facilities are set forth in 5.2.4 preceding and 7.2.7 following.

The Telephone Company will designate the first point(s) of switching and routing to be used where equal access traffic is provided through a centralized equal access arrangement. Those Telephone Company offices providing equal access through centralized arrangements are identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4.

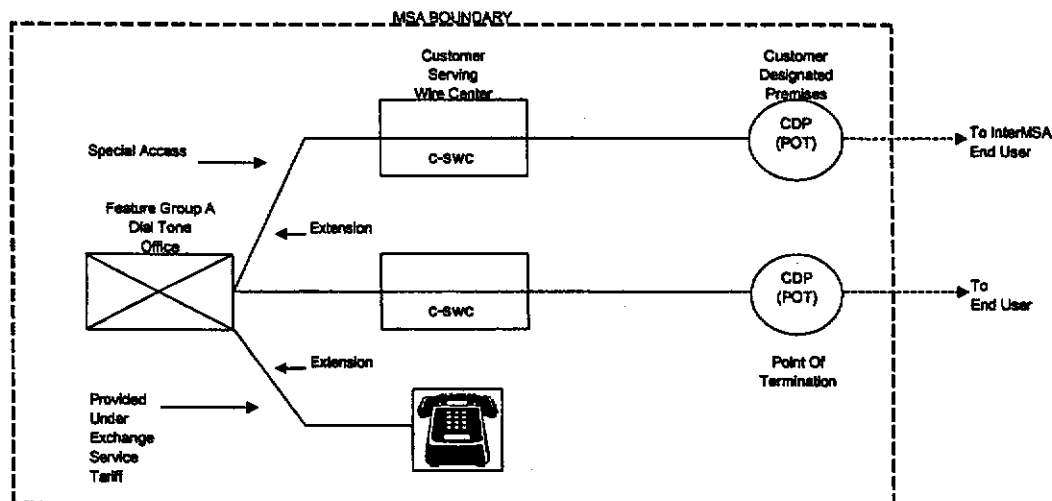
6.4.8 Message Unit Credit for Feature Group A

Calls from end users to the seven digit local telephone numbers associated with Feature Group A Switched Access Service are subject to Telephone Company local and/or general exchange service tariff charges (including message unit and toll charges as applicable). The monthly bills rendered to customers for their Feature Group A Switched Access Service will include a credit to reflect any message unit charges collected from their end users under the Telephone Company's local and/or general exchange service tariffs. When the customer is provided FGA service where measurement capability does not exist, the credit will apply to access minutes not to exceed the assumed originating access minutes. No credit will apply for any terminating FGA access minutes. The message unit credit for originating access minutes will be based on the generally applicable message unit charges of the Telephone Company.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.4 Rate Regulations (Cont'd)6.4.9 Application of Rates for Feature Group A Extension Service

Feature Group A Switched Access Service is available with extensions, i.e., additional terminations of the service at different customer designated premises in the same MSA as the FGA dial tone office or a MSA other than the MSA where the FGA dial tone office is located. Feature Group A extensions within the same MSA and the same state as the dial tone office are provided and charged under the Telephone Company's local and/or general exchange service tariffs. Feature Group A extensions located in a MSA other than the MSA where the dial tone office is located or in a different state in the same MSA as the dial tone office are provided and charged as Special Access Service. The rate elements which apply are: A Voice Grade Channel Termination, Channel mileage, if applicable, and Signaling Capability (optional features and functions), if applicable. All appropriate monthly rates and nonrecurring charges set forth in 17.2.2 following will apply



In the above example, two CDPs are utilized to better illustrate the concept. From a practical standpoint, both the Switched Access and Special Access Services could be routed via the same CDP.

ACCESS SERVICE

6. Switched Access Service Cont'd)6.5 Description and Provision of Feature Group A (FGA)6.5.1 Description

- (A) FGA Access, which is available to all customers provides line side access to Telephone Company end office switches with an associated seven digit local telephone number for the customer's use in originating communications from and terminating communications to an Interexchange Carrier's Intrastate Service or a customer - provided intrastate communications capability. The customer must specify the Interexchange Carrier to which the FGA service is connected or, in the alternative specify the means by which the FGA access communications is transported within state. Special Access Services utilized for connection with FGA at Telephone Company designated WATS Serving Offices as set forth in Section 7. following may be ordered separately by a customer other than the customer which orders the FGA Switched Access Service for the provision of WATS-type services. Special Access Service are ordered as set forth in 5.2 preceding.
- (B) FGA Switching is provided at all end office switches. At the option of the customer, FGA is provided on a single or multiple line group basis and is arranged for originating calling only, terminating calling only, or two-way calling which are specified by the customer's order for service.
- (C) FGA provides a line side termination at the first point of switching (dial tone office). The line side termination will be provided with either ground start supervisory signaling or loop start supervisory signaling. The type of signaling is at the option of the customer.

ACCESS SERVICE

6. Switched Access Service Cont'd)

6.5 Description and Provision of Feature Group A (FGA)

6.5.1 Description (Cont'd)

(D) The Telephone Company shall select the first point of switching, within the selected MSA, at which the line side termination is to be provided unless the customer requests a different first point of switching and Telephone Company facilities and measurement capabilities, where necessary, are available to accommodate such a request.

(E) A seven digit local telephone number assigned by the Telephone Company is provided for access to FGA switching in the originating direction. The seven digit local telephone number will be associated with the selected end office switch and is of the form NXX-XXXX.

If the customer requests a specific seven digit telephone number that is not currently assigned, and the Telephone Company can, with reasonable effort, comply with that request, the requested number will be assigned to the customer.

(F) FGA switching, when used in the terminating direction, is arranged with dial tone start-dial signaling. When used in the terminating direction FGA switching may, at the option of the customer, be arranged for dial pulse or dual tone multifrequency address signaling, subject to availability of equipment at the first point of switching. When FGA switching is provided in a hunt group or uniform call distribution arrangement, all FGA switching will be arranged for the same type of address signaling.

ACCESS SERVICE

6. Switched Access Service Cont'd)

6.5 Description and Provision of Feature Group A (FGA) (Cont'd)

6.5.1 Description (Cont'd)

- (G) No address signaling is provided by the Telephone Company when FGA switching is used in the originating direction. Address signaling in such cases, if required by the customer, must be provided by the customer's end user using inband tone signaling techniques. Such inband tone address signals will not be regenerated by the Telephone Company and will be subject to the ordinary transmission capabilities of the Local Transport provided.
- (H) FGA switching, when used in the terminating direction, may be used to access valid NXXs in the MSA, local operator service (0- and 0+), Directory Assistance (411 where available and 555-1212), emergency reporting service (911 where available), exchange telephone repair (611 where available), time or weather announcement services or the Telephone Company, community information services of an information service provider, and other customers' services (by dialing the appropriate digits).

Charges for FGA terminating calls requiring operator assistance or calls to 611 or 911 will only apply where sufficient call details are available. Additional non-access charges will also be billed on a separate account for (1) an operator

ACCESS SERVICE

6. Switched Access Service Cont'd)6.5 Description and Provision of Feature Group A (FGA) (Cont'd)6.5.1 Description (Cont'd)

(H) (Cont'd)

surcharge, as set forth in the local exchange tariffs, for local operator assistance (0- and 0+) calls, (2) calls to certain community information services, for which rates are applicable under Telephone Company exchange service tariffs, e.g., 976 (DIAL IT) network Services, and (3) calls from a FGA line to another customer's service in accordance with that customer's applicable service rates when the Telephone Company performs the billing function for that customer.

For calls to Directory Assistance (411 and 555-1212, whichever is available), Local Transport rates for FGA Switched Access Service will apply. Additionally, calls to Directory Assistance are subject to the Directory Assistance Service Call rate set forth in 17.1.5(A) following.

(I) When a FGA switching arrangement for an individual customer (a single line or entire hunt group) is discontinued at an end office, an intercept announcement is provided. This arrangement provides, for a limited period of time, an announcement that the service associated with the number dialed has been disconnected.

(J) FGA will be provisioned over an Entrance Facility from the customer's premises to the customer's serving wire center.

FGA service, when used in the originating direction, will be provisioned as Direct Trunked Transport from the first point of switching (i.e., the end office switch where FGA switching dial tone is provided) to the customer's serving wire center.

FGA service, when used in the terminating direction, will be provisioned as Direct Trunked Transport from the customer's serving wire center to the first point of switching and provisioned as Tandem Switched Transport from the first point of switching to the terminating end office. The Tandem Switching charge will not apply.

ACCESS SERVICE

6. Switched Access Service Cont'd)6.5 Description and Provision of Feature Group A (FGA) (Cont'd)6.5.2 Optional Features

Following are the various nonchargeable optional features that are available in lieu of, or in addition to, the standard features provided with Feature Group A. They are provided as Common Switching, Transport Termination or Local Transport options.

(A) Common Switching Options

Descriptions of the common switching optional features are set forth in 6.10 following.

- (1) Call Denial on Line or Hunt Group
- (2) Service Code Denial on Line or Hunt Group
- (3) Hunt Group Arrangement
- (4) Uniform Call Distribution Arrangement
- (5) Nonhunting Number for Use with Hunt Group or Uniform Call Distribution Arrangement
- (6) Band Advance Arrangement for Use with Special Access Service Utilized in the Provision of WATS-Type Services
- (7) Hunt Group Arrangement for Use with Special Access Service Utilized in the Provision of WATS-Type Services
- (8) Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS-Type Services
- (9) Nonhunting Number Associated with a Hunt Group Arrangement or Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS-Type Services

ACCESS SERVICE

6. Switched Access Service Cont'd)

6.5 Description and Provision of Feature Group A (FGA) (Cont'd)

6.5.2 Optional Features (Cont'd)

(B) Transport Termination

- (1) Two-way operation with dial pulse address signaling and loop start supervisory signaling
- (2) Two-way operation with dial pulse address signaling and ground start supervisory signaling
- (3) Two-way operation with dial tone multifrequency address signaling and loop start supervisory signaling
- (4) Two-way operation with dial tone multifrequency address signaling and ground start supervisory signaling
- (5) Terminating operation with dial pulse address signaling and loop start supervisory signaling
- (6) Terminating operation with dial pulse address signaling and ground start supervisory signaling
- (7) Terminating operation with dual tone multifrequency address signaling and loop start supervisory signaling
- (8) Terminating operation with dual tone multifrequency address signaling and ground start supervisory signaling
- (9) Originating operation with loop start supervisory signaling
- (10) Originating operation with ground start supervisory signaling

(C) Local Transport Options

- (1) Supervisory Signaling (as set forth in 15.1.1(E) following)
- (2) Customer Specified Entry Switch Receive Level (as set forth in 15.1.1(E) following)

ACCESS SERVICE

6. Switched Access Service Cont'd)

6.5 Description and Provision of Feature Group A (FGA) (Cont'd)

6.5.3 Optional Features Provided in Local Tariffs

Certain other features which may be available in connection with Feature Group A (e.g., Speed Calling, Remote Call Forwarding, Bill Number Screening, IntraMSA extensions) are provided under the Telephone Company's local and/or general exchange service tariffs.

6.5.4 Measuring Access Minutes

Customer Feature Group A traffic to end offices will be measured (i.e., recorded) or assumed by the Telephone Company at end office switches. Originating and terminating calls will be measured (i.e., recorded) or assumed by the Telephone Company to determine the basis for computing chargeable access minutes. In the event the customer message detail is not available because the Telephone Company lost or damaged tapes or incurred recording system outages, the Telephone Company will estimate the volume of lost customer access minutes of use based on previously known values.

For terminating calls over FGA and for originating calls over FGA (when the off-hook supervisory signal is provided by the customer's equipment before the called party answers), the measured minutes are the chargeable access minutes. For originating calls over FGA (when the off-hook supervisory signal is forwarded by the customer's equipment when the called party answers), chargeable originating access minutes are derived from recorded minutes using the same formula as set forth in 6.7.4 following for Feature Group C.

ACCESS SERVICE

6. Switched Access Service Cont'd)

6.5 Description and Provision of Feature Group A (FGA) (Cont'd)

6.5.4 Measuring Access Minutes (Cont'd)

For originating calls over FGA, usage measurement begins when the originating FGA first point of switching receives an off-hook supervisory signal forwarded from the customer's point of termination. This off-hook signal may be provided by the customer's equipment before the called party answers, or forwarded by the customer's equipment when the called party answers.

The measurement of originating call usage over FGA ends when the originating FGA first point of switching receives an on-hook supervisory signal from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

For terminating calls over FGA, usage measurement begins when the terminating FGA first point of switching receives an off-hook supervisory signal from the terminating end user's end office, indicating the terminating end user has answered. The measurement of terminating call usage over FGA ends when the terminating FGA first point of switching receives an on-hook supervisory signal from either the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

FGA access minutes or fractions thereof, the exact value of the fraction being a function of the switch technology where the measurement is made, are accumulated over the billing period for each line or hunt group, and are then rounded up to the nearest access minute for each line or hunt group.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.5 Description and Provision of Feature Group A (FGA) (Cont'd)6.5.4 Measuring Access Minutes (Cont'd)

Assumed minutes are used for FGA services which originate or terminate in end offices not equipped with measurement capabilities and where actual usage is unavailable from another local exchange telephone company. In such cases, the assumed minutes are the chargeable access minutes.

Actual minutes of use are required in an end office where at least one access customer in that office has in excess of 24 FGA lines. Actual minutes for that end office must be obtained from measurement equipment installed in the end office or obtained from another local exchange telephone company willing and able to provide actual measurement data to the telephone company. During the interim period when the telephone company is installing measurement equipment or working with an alternate source to obtain actual data, access customer's FGA lines totaling more than 24 will be billed using assumed minutes of use. Upon 60 days advanced notification of the telephone company's conversion to actual measurement, all FGA customers, regardless of line size, served by that end office would be billed based upon actual minutes.

Where measurement capability exists for either originating or terminating usage, but not both, on a line arranged for two way calling, the number of access minutes per line per month will be assumed usage or the measured usage, whichever is greater. If the usage in the measured direction exceeds the assumed access minutes per line per month, no usage will be assigned in the unmeasured direction. If the measured usage is less than the assumed access minutes per line per month, the usage in the unmeasured direction will be the assumed usage for that unmeasured direction except that the total of measured and assumed minutes in such instances will not exceed the total assumed usage designated for two way. If the total exceeds the assumed minutes the assigned minutes shall be reduced so that the total of measured and unmeasured minutes equals the assumed minutes for two way calling.

Additionally, when the line is arranged for one way calling and there is no measurement capability for that direction, assumed originating access minutes, will be assigned for originating calling only lines and assumed terminating access minutes will be assigned for terminating calling only lines.

ACCESS SERVICE

6. Switched Access Service Cont'd)6.5 Description and Provision of Feature Group A (FGA) (Cont'd)6.5.4 Measuring Access Minutes (Cont'd)

The following matrix illustrates the application of assumed access minutes for FGA.

<u>Service Ordered As</u>	<u>Can Measure Originating</u>	<u>Can't Measure Originating</u>	<u>Can Measure Terminating</u>	<u>Can't Measure Terminating</u>
Originating Only	Actual	1,510	N/A	N/A
Terminating Only	N/A	N/A	Actual	2,685
Both Originating and Terminating (originating measurement greater than 4,195)	Actual	N/A	N/A	0
Both Originating and Terminating (originating measurement equal or less than 4,195)	Actual	N/A	N/A	0 to 2,685*
Both Originating and Terminating (terminating measurement greater than 4,195)	N/A	0	Actual	N/A
Both Originating and Terminating (terminating measurement equal or less than 4,195)	N/A	0 to 1,510*	Actual	N/A

* Sum of actual and assumed cannot exceed 4.195. Reduce assumed minutes of use if necessary.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.5 Description and Provision of Feature Group A (FGA) (Cont'd)6.5.4 Measuring Access Minutes (Cont'd)

Notwithstanding the preceding, when Feature Group A is used for the provision of WATS-type service where measurement capability exists at the WATS Serving Office but not at the Feature Group A first point of switching, the measured WATS-type originating and/or terminating minutes of use shall be separately summed and compared to their respective total assumed originating and/or terminating minutes of use. The number of access minutes per line per month will be the assumed or the measured usage, whichever is greater.

6.5.5 Testing Capabilities

FGA is provided, in the terminating direction where equipment is available, with seven digit access to balance (100 type) test line and milliwatt (102 type) test line. In addition to the tests described in 6.2.4 preceding which are included with the installation of service (Acceptance Testing) and as ongoing routing testing, Additional Cooperative Acceptance Testing and Additional Manual Testing are available as set forth in 13.3.1 following.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Description and Provision of Feature Group B (FGB)6.6.1 Description

- (A) FGB Access, which is available to all customers, provides trunk side access to Telephone Company end office switches with an associated uniform 950-XXXX access code. FGB trunk side access is provided for the customer's use in originating communications from and terminating communications to an Interexchange Carrier's Intrastate Service or a customer provided intrastate communication capability. The customer must specify the Interexchange Carrier to which the FGB service is connected or, in the alternative, specify the means by which the FGB access communications is transported within the state. Special Access Services utilized for connection with FGB at Telephone Company designated WATS Serving Offices as set forth in Section 7. following may be ordered separately by a customer other than the customer which orders the FGB Switched Access Service for the provision of WATS or WATS-type services. Special Access Services are ordered as set forth in 5.2 preceding.
- (B) FGB, when directly routed to an end office (i.e., provided without the use of an access tandem switch), is provided at appropriately equipped Telephone Company electronic end office switches. When provided via Telephone Company designated electronic access tandem switches, FGB switching is provided at Telephone Company electronic and electromechanical end office switches.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.6 Description and Provision of Feature Group B (FGB) (Cont'd)

6.6.1 Description (Cont'd)

- (C) FGB is provided as trunk side switching through the use of end office or access tandem switch trunk equipment. The switch trunk equipment is provided with wink start start-pulsing signals and answer and disconnect supervisory signaling.
- (D) FGB switching is provided with multifrequency address signaling in both the originating and terminating directions. Except for FGB switching provided with the automatic number identification (ANI) or rotary dial station signaling arrangements as set forth respectively in 6.10.1(F) and 6.10.2(A) following, any other address signaling in the originating direction, if required by the customer, must be provided by the customer's end user using inband tone signaling techniques. Such inband tone address signals will not be regenerated by the Telephone Company and will be subject to the ordinary transmission capabilities of the Local Transport provided.
- (E) The access code for FGB switching is a uniform access code. The form of the uniform access code is 950-XXXX. A uniform access code(s) will be assigned to the customer for the customer's domestic communications and another will be assigned to the customer for its international communications, if required. These access codes will be the assigned access numbers of all FGB switched access service provided to the customer by the Telephone Company.
- (F) The Telephone Company will establish a trunk group or groups for the customer at end office switches or access tandem switches where FGB switching is ordered. When required by technical limitations, a separate trunk group will be established for each type of FGB switching arrangement provided. Different types of FGB or other switching arrangements may be combined in a single trunk group at the option of the Telephone Company.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.6 Description and Provision of Feature Group B (FGB) (Cont'd)

6.6.1 Description (Cont'd)

- (G) FGB switching, when used in the terminating direction, may be used to access valid NXXs in the MSA, time or weather announcement services of the Telephone Company, community information services of an information service provider and other customers' services (by dialing the appropriate digits). When directly routed to an end office, only those valid NXX codes served by that end office may be accessed. When routed through an access tandem, only those valid NXX codes served by end offices subtending the access tandem may be accessed.

The customer will also be billed additional non-access charges for calls to certain community information services for which rates are applicable under Telephone Company exchange service tariffs, e.g., 976 (DIAL-IT) Network Service. Additionally, non-access charges will also be billed for calls from a FGB trunk to another customer's service in accordance with that customer's applicable service rates when the Telephone Company performs the billing function for that customer.

Calls in the terminating direction will not be completed to 950-XXXX access code, local operator assistance (0- and 0+), Directory Assistance (411 and 555-1212), service codes 611 and 911 or 101XXXX access codes. Calls will be completed to Directory Assistance (NPA-555-1212 or 555-1212) when FGB switching is combined with Directory Assistance (DA) switching. The combination of FGB Switched Access Service with DA service is provided as set forth in Section 9. following. FGB may not be switched, in the terminating direction, to Switched Access Service Feature Groups B, C and D.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.6 Description and Provision of Feature Group B (FGB) (Cont'd)

6.6.1 Description (Cont'd)

- (H) When all FGB switching arrangements are discontinued at an end office and/or in a MSA, an intercept announcement is provided. This arrangement provides, for a limited period of time, an announcement that the service associated with the number dialed has been disconnected.
- (I) Reserved
- (J) For FGB switched access service to a Wireless Switching Center (WSC) directly interconnected to a Telephone Company access tandem office, the customer will be billed only the Local Transport premium rate element for the FGB usage. The mileage used to determine the monthly rate element is as set forth in 6.4.6(G) preceding.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Description and Provision of Feature Group B (FGB) (Cont'd)6.6.2 Optional Features

Following are descriptions of the various nonchargeable optional features that are available in lieu of, or in addition to, the standard features provided with Feature Group B. They are set forth in (A), (B) and (C) following and are provided as Common Switching, Transport Termination and Local Transport options. Additionally, other optional features provided in local tariffs are set forth in (D) following.

(A) Common Switching Options

Descriptions of the common switching optional features are set forth in 6.10 following.

- (1) Automatic Number Identification (ANI)
- (2) Up to 7 Digit Outpulsing of Access Digits to Customer
- (3) Band Advance Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services
- (4) Hunt Group Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services
- (5) Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services
- (6) Nonhunting Number Associated with Hunt Group Arrangement or Uniform Call Distribution Arrangement for Use with Special Access Service Utilized in the Provision of WATS or WATS-Type Services

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.6 Description and Provision of Feature Group B (FGB) (Cont'd)

6.6.2 Optional Features (Cont'd)

(B) Transport Termination Options

(1) Rotary Dial Station Signaling

(C) Local Transport Options

(1) Customer Specification of Local Transport Termination

(2) Optional Supervisory Signaling

(3) Customer Specified Entry Switch Receive Level

Inasmuch as these options concern transmission levels and signaling they are set forth in 15.1.1 following

(D) Optional Features Provided In Local Tariffs

Another feature, Bill Number Screening, which may be available in connection with FGB, is provided under the Telephone Company's local and/or general exchange service tariffs.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Description and Provision of Feature Group B (FGB) (Cont'd)6.6.3 Design and Traffic Routing

For Feature Group B, the trunk directionality and traffic routing of the Switched Access Service between the customer designated premises and the entry switch are determined by the customer's order for service; except the Telephone Company will designate the first point(s) of switching and routing to be used where equal access is provided through a centralized equal access arrangement. Those Telephone Company offices providing equal access through centralized arrangements are identified in NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. NO. 4. Additionally, the customer may order the optional feature Customer Specification of Local Transport Termination as set forth in 15.1.1 following.

6.6.4 Measuring Access Minutes

Customer traffic to end offices will be measured (i.e., recorded) or assumed by the Telephone Company at end office switches or access tandem switches. Originating and terminating calls will be measured (i.e., recorded) or assumed by the Telephone Company to determine the basis for computing chargeable access minutes. In the event the customer message detail is not available because the Telephone Company lost or damaged tapes or incurred recording system outages, the Telephone Company will estimate the volume of lost customer access minutes of use based on previously known values.

For both originating and terminating calls over FGB the measured minutes are the chargeable access minutes.

For originating calls over FGB, usage measurement begins when the originating FGB first point of switching receives answer supervision forwarded from the customer's point of termination, indicating the customer's equipment has answered.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.6 Description and Provision of Feature Group B (FGB) (Cont'd)

6.6.4 Measuring Access Minutes (Cont'd)

The measuring of originating call usage over FGB ends when the originating FGB first point of switching receives disconnect supervision from either the originating end user's end office, indicating the originating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

For terminating calls over FGB, usage measurement begins when the terminating FGB first point of switching receives answer supervision from the terminating end user's end office, indicating the terminating end user has answered.

The measurement of terminating call usage over FGB ends when the terminating FGB first point of switching receives disconnect supervision from either the terminating end user's end office, indicating the terminating end user has disconnected, or the customer's point of termination, whichever is recognized first by the first point of switching.

FGB access minutes or fractions thereof, the exact value of the fraction being a function of the switch technology where the measurement is made, are accumulated over the billing period for each end office, and are then rounded up to the nearest access minute for each end office.

Assumed minutes are used for FGB services which originate or terminate in end offices not equipped with measurement capabilities and in such cases are the chargeable access minutes.

ACCESS SERVICE

6. Switched Access Service (Cont'd)

6.6 Description and Provision of Feature Group B (FGB) (Cont'd)

6.6.4 Measuring Access Minutes (Cont'd)

Where originating and terminating measurement capability does not exist for Feature Group B provided to the first point of switching, the number of access minutes will be assumed when the trunk is arranged for two way calling.

Where measurement capability exists for either originating or terminating usage, but not both, on a trunk arranged for two way calling, the number of access minutes per trunk per month will be assumed usage or the measured usage, whichever is greater. If the usage in the measured direction exceeds the assumed access minutes per trunk per month, no usage will be assigned in the unmeasured direction. If the measured usage is less than the assumed access minutes per trunk per month, the usage in the unmeasured direction will be the assumed usage for that unmeasured direction except that the total of measured and assumed minutes in such instances will not exceed the total assumed usage designated for two way calling. If the total exceeds the assumed, the assigned minutes shall be reduced so that the total of measured and unmeasured minutes equals the assumed minutes for two way calling.

Additionally, when the trunk is arranged for one way calling and there is no measurement capability for that direction, assumed originating access minutes, will be assigned for originating calling only lines and assumed terminating access minutes, will be assigned for terminating calling only lines.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Description and Provision of Feature Group B (FGB) (Cont'd)6.6.4 Measuring Access Minutes (Cont'd)

The following matrix illustrates the application of assumed access minutes for FGB as set forth in 17.1.6(D), (E) and (F) following.

<u>Service Ordered As</u>	<u>Can Measure Originating</u>	<u>Can't Measure Originating</u>	<u>Can Measure Terminating</u>	<u>Can't Measure Terminating</u>
Originating Only	Actual	3,132	N/A	N/A
Terminating Only	N/A	N/A	Actual	5,568
Both Originating and Terminating (originating measurement greater than 8,700)	Actual	N/A	N/A	0
Both Originating and Terminating (originating measurement equal or less than 8,700)	Actual	N/A	N/A	0 to 5,568*
Both Originating and Terminating (terminating measurement greater than 8,700)	N/A	0	Actual	N/A
Both Originating and Terminating (terminating measurement equal or less than 8,700)	N/A	0 to 3,132*	Actual	N/A

* Sum of actual and assumed cannot exceed 8,700. Reduce assumed minutes of use if necessary.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.6 Description and Provision of Feature Group B (FGB) (Cont'd)6.6.4 Measuring Access Minutes (Cont'd)

Notwithstanding the preceding, when Feature Group B is used for the provision of WATS or WATS-type service where measurement capability exists at the WATS Serving Office but not at the Feature Group B first point of switching, the measured WATS or WATS-type originating and/or terminating minutes of use shall be separately summed and compared to their respective total assumed originating and/or terminating minutes of use. The number of minutes per trunk per month will be the assumed or the measured usage, whichever is greater.

When Feature Group B is ordered at an access tandem and end office specific usage measurement is not available, the actual or assumed originating and/or terminating minutes of use as determined by the exchange carrier providing the access tandem will be apportioned among all subtending end offices. For each end office, such apportionment shall be based on the ratio of the total number of subscriber lines in each end office subtending the access tandem to the total number of subscriber lines associated with all end offices subtending the access tandem. For purposes of administering this regulation, subscriber lines are defined as exchange service lines, Centrex lines and Centrex-type lines provided by the telephone companies under local and/or general exchange service tariffs. The resulting ratio for each end office is then applied to the total access area originating and/or terminating minutes of use to determine originating and/or terminating minutes of use to be assigned for billing purposes to each subtending end office in the access area.

The ratio used to calculate the access minutes will be determined by the Telephone Company and provided to the customer upon his request within 15 days of the receipt of such request.

6.6.5 Testing Capabilities

FGB is provided, in the terminating direction where equipment is available, with seven digit access to balance (100 type) test line, milliwatt (102 type) test line, nonsynchronous or synchronous test line, automatic transmission measuring (105 type) test line, data transmission (107 type) test line, loop around test line, short circuit test line and open circuit test line. In addition to the tests described in 6.2.4 preceding which are included with the installation of service (Acceptance Testing) and as ongoing routine testing, Additional Automatic Testing, and Additional Manual Testing are available as set forth in 13.3.1 following.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.7 Description and Provision of Feature Group C (FGC)6.7.1 Description

- (A) FGC Access provides trunk side access to Telephone Company end office switches for the customer's use in originating and terminating communications. Originating and terminating FGC Access is available to providers of MTS and WATS. Originating FGC Access is available to all customers when used to provide the Interim NXX Translation optional feature or 800 Data Base service. Terminating FGC access is available to all customers other than providers of MTS and WATS when such access is used in conjunction with the provision of the Interim NXX Translation Optional Feature or 800 Data Base service, but only for purposes of testing. Existing FGC Access will be converted to Feature Group D Access when Feature Group D Access becomes available in an end office. Special Access Services utilized for connection wit FGC at Telephone Company designated WATS Serving Offices as set forth in Section 7. following may be ordered separately by a customer other than the customer which orders the FGC Switched Access Service (i.e., a provider of MTS and WATS) for the provision of WATS Services. Special Access Services are ordered as set forth in 5.2 preceding.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.7 Description and Provision of Feature Group C (FGC) (Cont'd)6.7.1 Description (Cont'd)

- (B) Feature Group C switching is provided at all end office switches unless Feature Group D end office switching is provided in the same office. When FGD switching is available, FGC switching will not be provided. FGC is provided at Telephone Company end office switches on a direct trunk basis or via Telephone Company designated access tandem switches. Feature Group C switching is furnished to providers of MTS and WATS. Additionally, originating Feature Group C switching is available to all customers when used to provide the Interim NXX Translation optional feature or 800 Data Base service. Terminating Feature Group C switching is available to all customers who are not MTS and WATS providers only when such terminating access is for purposes of testing Feature Group C facilities provided in conjunction with the Interim NXX Translation optional feature or 800 Data Base service.
- (C) FGC is provided as trunk side switching through the use of end office or access tandem switch trunk equipment. The switch trunk equipment is provided with answer and disconnect supervisory signaling. Wink start start-pulsing signals are provided in all offices where available. In those offices where wink start start-pulsing signals are not available, delay dial start-pulsing signals will be provided, unless immediate dial pulse signaling is provided, in which case no start-pulsing signals are provided.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.7 Description and Provision of Feature Group C (FGC) (Cont'd)6.7.1 Description (Cont'd)

- (D) FGC is provided with multifrequency address signaling except in certain electromechanical end office switches where multifrequency signaling is not available. In such switches, the address signaling will be dial pulse or immediate dial pulse signaling, whichever is available. Up to 12 digits of the called party number dialed by the customer's end user using dual tone multifrequency or dial pulse address signals will be provided by Telephone Company equipment to the customer's premises where the Switched Access Service terminates. Such called party number signals will be subject to the ordinary transmission capabilities of the Local Transport provided.
- (E) No access code is required for FGC switching. The telephone number dialed by the customer's end user shall be a seven or ten digit number for calls in the North American Numbering Plan (NANP). For international calls outside the NANP, a seven to twelve digit number may be dialed. The form of the numbers dialed by the customer's end user is NXX-XXXX, 0 or 1 + NXX-XXXX, NPA + NXX-XXXX, 0 or 1 + NPA + NXX-XXXX, and, when the end office is equipped for International Direct Distance Dialing (IDDD), 01 + CC + NN or 011 + CC + NN.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.7 Description and Provision of Feature Group C (FGC) (Cont'd)6.7.1 Description (Cont'd)

- (F) FGC switching, when used in the terminating direction, may be used to access valid NXXs in the MSA, time or weather announcement services of the Telephone Company, community information services of an information provider, and other customer's services (by dialing the appropriate codes) when the services can be reached using valid NXX codes. When directly routed to an end office, only those valid NXX codes served by that office may be accessed. When routed through an access tandem, only those valid NXX codes served by offices subtending the access tandem may be accessed. Where measurement capabilities exist, the customer will also be billed additional non-access charges for calls to certain community information services, for which rates are applicable under Telephone Company exchange service tariffs, e.g., 976 (DIAL IT) Network Services. Additionally, non-access charges will also be billed for calls from a FGC trunk to another customer's service in accordance with that customer's applicable service rates when the Telephone Company performs the billing function for that customer. Calls in the terminating direction will not be completed to 950-XXXX access codes, local operator assistance (0- and 0+), Directory Assistance (411 and 555-1212), service codes 611 and 911 and 101XXXX access codes. Calls will be completed to Directory Assistance (NPA-55-1212 or 555-1212) when FGC switching is combined with Directory Assistance switching. The combination of FGC Switched Access Service with DA Service is provided as set forth in Section 9. following. FGC may not be switched, in the terminating direction, to Switched Access Service Feature Groups B, C or D.

ACCESS SERVICE

6. Switched Access Service (Cont'd)6.7 Description and Provision of Feature Group C (FGC) (Cont'd)6.7.1 Description (Cont'd)

- (G) The Telephone Company will establish a trunk group or groups for the customer at end office switches or access tandem switches where FGC switching is provided. When required by technical limitations, a separate trunk group will be established for each type of FGC or other switching arrangements may be combined in a single trunk group at the option of the Telephone Company.
- (H) Unless prohibited by technical limitations the providers of MTS and WATS may, at their option, combine Interim NXX Translation traffic. When required by technical considerations, or when provided to a customer other than the provider of MTS and WATS, or at the request of the customer (i.e., provider of MTS and WATS), a separate trunk group will be established for Interim NXX Translation traffic and/or 800 Data Base.
- (I) Operator Transfer Service may be provided with FGC Switched Access Service at Telephone Company designated Operator Services locations.

The Telephone Company will provide Operator Transfer for calls originating from telephone numbers associated with exchange service lines in end offices subtending the Operator Services location. operator Transfer Service is provided as set forth in 6.10.4 following.
- (J) FGC switching is provided with multifrequency address signaling or out of band SS7 signaling where technical feasible. With multifrequency address signaling and SS7 signaling, up to 12 digits of the called party number dialed by the customer's end user using dual tone multifrequency or dial pulse address signals will be provided by Telephone Company equipment to the customer's premises where the Switched Access Service terminates. Such address signals will be subject to the ordinary transmission capabilities of the Local Transport provided.